

2. Coordinating governance, training, and support for all Web Services efforts.
3. Representing the Web Services Peer Team to Cabinet, President's Leadership Team, and the Board of Regents as required.
4. Serving as a resource for standards, technical issues, communications, and other assistance as needed.
5. Managing System-wide Web Services infrastructure, including:
 - Installation, management, and support of all System-wide hosting environments.
 - Leading all development efforts.
 - Creating certification models for Web Services developers.
 - Providing implementation support for Web Services platforms.
 - Installation, management, and support of all System Web Services platforms.

4.19.4.3 Peer Team Responsibilities

1. To develop best practices for all KCTCS Web Services.
2. To increase enrollment and retention through the promotion of more responsive services and improved customer service.
3. To provide effective, efficient communication among colleges and KCTCS System Office and students.
4. To recommend system-wide web services policies, including compliance with the KCTCS marketing plan.
5. To collaborate with other peer teams to ensure coordinated and seamless service.
6. To oversee compliance of all KCTCS Web Services with legal obligations regarding accessibility of Web Services for persons with disabilities.
7. To provide review and recommend enforcement of issues regarding non-compliance with standards and best practices.
8. To provide Web Services support to all colleges through shared experiences, open dialogue, and active collaboration.

4.19.5 General Policies

4.19.5.1 KCTCS Web Properties

Web properties as defined in the "definitions" section of this policy will be subject to all relevant standards, requirements, and procedures as approved by the President's Leadership Team and maintained by the Web Services Peer Team. Additional considerations are included here.

A. Student web sites

Web sites for student organizations will comply with branding and other standards if provided by KCTCS. Student organizations with web sites not provided by KCTCS will provide notice on every web page that the content of the site is not reviewed or approved by KCTCS and does not reflect KCTCS views or policies.

Web sites of individual students shall be governed by the *KCTCS Student Code of Conduct* and other related policies, including Information Technology policies. Student web pages provided by KCTCS shall be otherwise exempt from KCTCS web property standards but will include a disclaimer that the content of the site is not reviewed or approved by KCTCS and does not reflect KCTCS views or policies.

B. Faculty web sites

Web sites provided for faculty in order to provide basic information to students, like office hours, directory information, and the like shall be governed by KCTCS web property standards. This content must be provided and maintained via KCTCS web properties.

Web content provided by faculty members as a required component of a course must be provided within the approved KCTCS e-learning system and must comply with standards for that system as well as relevant legal standards.

Personal faculty web pages are not subject to KCTCS web property standards but may not contain required course materials that are not provided in the KCTCS e-learning system and may not purport to be official content for either KCTCS or any KCTCS course. These sites must contain a disclaimer that the content of the site is not reviewed or approved by KCTCS and does not reflect KCTCS views or policies.

C. Third-party sites

Web sites provided through a third-party partnership (vendors and the like) must comply with all KCTCS web property standards to the extent possible. Exceptions must be reviewed and noted by the Web Services Peer Team. Requests to comply with standards must be included in requirements for subsequent contract renewals. All new efforts to secure service from third-party web sites or vendors will include requirements that these standards be met.

4.19.5.2 System-wide Coordination

- A. Purchasing** - The purchase of web-related products and services will be coordinated with the Web Services Peer Team in accordance with KCTCS web property standards referenced in the "Third-party" sites portion of this policy and the prioritization model established by the President's Leadership Team.
- B. Development** - The development of web-based applications and services will be coordinated through the prioritization and development model established by the President's Leadership Team and maintained by the Web Services Peer Team.
- C. Web hosting** - Hosting of Web Services content and applications will occur on the platforms provided by the System Office or via an approved vendor relationship for third-party services. Exceptions must be noted and reviewed by the Web Services Peer Team utilizing the prioritization and development model established by the President's Leadership Team and maintained by the Web Services Peer Team.